



# HEX Light

## **Technical Data Sheet**

December 2019



## Technical Details

- Requirement: DOMAIN is registered at Swizzonic Ltd.
- Subscription period 12 months.
- All features are included in the price.
- Advance payment without deduction due within 30 days from invoice date.
- Period of notice: 35 days prior to the end of the respective subscription period.
- Our general Terms and Conditions apply.

## Basic Features

### **DOMAIN**

All DOMAIN endings are configurable (annual DOMAIN fee not included).

### **E-Mail Disk Space**

Availability of one mailbox with 3 GB storage. Microsoft Outlook license for end user devices can optionally be purchased.

### **Data Transfer**

Including unlimited data transfer volume.

### **Name server entries**

Individual configuration of the name server entries is available for each of your DOMAINS. Aside from A, CNAME, and MX entries, you can also configure NS, AAAA, SPF, SRV, and TXT entries. In addition, you can set separate name server entries for sub domains.

### **Service**

Swizzonic IT infrastructure offers an average annual uptime of at least 99.9%, including 24/7 server monitoring and daily backup of your data.

Our helpdesk is available by phone and email from Monday to Friday, 8 -12 am and 1 – 6 pm.

HEX Light meets the criteria set by Swiss Financial Market Supervisory Authority (FINMA) – Circular 2008/7.

### **Server location Switzerland**

Certified infrastructure in a secure location in Switzerland. Qualitative security monitoring of your data around the clock, 24/7 and 365 days a year, inclusive.

## **Default Properties**

### **Access**

You can access your mailbox and shared data through various programs and devices:

- Microsoft Outlook for MAC and WINDOWS
- Apple Mail, iCal, addressbook

### **Webmail**

You can access and manage each mailbox of your DOMAIN through webmail and any standard internet browsers and even app. The Outlook Web App includes e-mail archiving, message tracking, search and filter options.

### **E-Mail Aliases**

An alias is an alternate e-mail address that enables you to access an existing mailbox. Each mailbox Any number of aliases can be assigned to each mailbox.

### **E-Mail Forwarding**

With e-mail forwarding, you can automatically forward all incoming e-mails, which were sent to an e-mail address, to a different e-mail address, which was earlier defined as the forwarding target.

### **E-Mail Autoreply**

Autoreply enables the configuration of an automatic response to e-mails. Including adjustment of text content, start and end time of the Autoreply for every mailbox.

### **Push function for mobile devices**

Updates of e-mail, calendar, contacts, tasks and notes are sent to the devices.

## **Security**

### **Secure E-Mail Transfer**

For secure transfer of e-mails, you can send and receive your e-mails encrypted over an SSL connection.

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### **Spam and Virus Protection**

You can manage following settings on a DOMAIN or mailbox:

- virus scanner
- block dangerous attachments
- spam filter
- black-, grey- and whitelisting
- SPF test

### **Sender Policy Framework (SPF)**

Sender Policy Framework, or SPF, is a technical standard that helps protect email senders and recipients from spam, spoofing, and phishing.