



DOMAIN

Technical Data Sheet

December 2019

Technical Details

- Requirement: DOMAIN is registered at Swizzonic Ltd.
- Subscription period 12 months.
- All basic features are included in the price.
- Advance payment without deduction due within 30 days from invoice date.
- Period of notice: 35 days prior to the end of the respective subscription period.
- Our general Terms and Conditions apply.

Basic Features

Top-Level Domains (TLD)

Swizzonic offers a vast portfolio of Top-Level-Domains including generic Top-Level-Domain (gTLD), country specific Top-Level-Domain (ccTLD) or new generic Top-Level-Domain (new gTLD).

Characters

A DOMAIN name can be up to 63 characters.

Exceptions are **I**nternationalized **D**omain **N**ames (IDN). IDN's are domains with umlauts and special characters. The domain system (DNS) does not support these characters therefore IDN's are encoded and counted in ACE string.

DOMAINs can consist of characters from the following character set:

a b c d e f g h i j k l m n o p q r s t u v w x y z
0 1 2 3 4 5 6 7 8 9 -

Regarding TLD .ch, .li and .de the following, additional IDN characters are permitted:

à á â ã ä å æ ç è é ê ë ì í î ï ð ñ
ò ó ô õ ö ù ú û ü ý þ ÿ

Regarding TLD .biz, .com, .eu, .info, .name, .net and .org the following additional IDN characters are permitted:

ä ö ü

The hyphen may not be used as first or last character. The hyphen should also not be placed in 3rd and 4th position of the domain name due to the ACE string.



Restrictions regarding TLD .asia

For the registration of .asia: A contact person/trustee (CED) for legal cases must be filed. In this case, we will automatically submit a trustee (CED) to the registry.

Restrictions regarding TLD .de

For the registration of DOMAIN.de: DENIC requires an admin contact based in Germany. In this case, we will automatically submit a trustee as Admin-C or trustee contact.

Please note, upon a registration of a.de domain our Swizzonic name servers will be enlisted for the time being. After the payment, the name server/s will be entered in the zone file, unless you have registered the DOMAIN without name servers.

Restrictions regarding TLD .eu

For the registration of DOMAIN .eu: EURID only accepts domain holders who are domiciled in the European Union (EU). In this case, we automatically submit a landlord as the domain holder and your name will be listed as a client of Swizzonic Ltd.

Restrictions regarding TLD .fr

For the registration of DOMAIN .fr: AFNIC only accepts domain holders who are domiciled in the EU. In this case, we automatically submit a landlord as the domain holder and your name will be listed as a client of Swizzonic Ltd.

Restrictions regarding TLD .it

For the registration of DOMAIN .it: Registro.it only accepts domain holders who are domiciled in the EU. In this case, we automatically submit a landlord as the domain holder and your name will be listed as a client of Swizzonic Ltd.

Restrictions regarding TLD .name

For the registration of DOMAIN .name: You can register this suffix only in combination with your personal name or a name with associated trademark rights.

Trademark rights

Check before registering a DOMAIN whether your selected DOMAIN is violating any trademark rights of third parties.

Subscription

The DOMAINS will be available as soon as Swizzonic has confirmed your payment. At the end of your subscription period.



Data Maintenance and Data Confirmation

You will receive an e-mail (also known as “Whois reminder”) by Swizzonic in order to verify and confirm your personal address data. The Whois reminder will be sent annually to holders of following DOMAIN/s: .asia, .biz, .com, .fr, .info, .me, .name, .net, .org and new gTLD.

Registrar Transfers

Registries and registrars have different policies for characters and services. For a registrar transfer to Swizzonic, general terms and conditions of Swizzonic Ltd. have to be met and accepted.

Deleted domain/s

As a result of a domain termination by its holder or by Swizzonic’s cancellation, deleted domain/s will be open for registration after a specific time period.

.ch and .li will be open for registration after the “On-Hold period” of 14 days.

A so-called “Redemption Period” applies to all other DOMAIN’s. The Redemption Period depends on the specific DOMAIN.

During this time frame, you still have the option to reactivate and reclaim the domain through our customer service. This re-activation procedure will be charged at a flat rate and will only be carried out once we receive your payment in a timely manner.

Service

Swizzonic IT infrastructure offers an average annual uptime of at least 99.9%, including 24/7 server monitoring and daily backup of your data.

Our helpdesk is available by phone and email from Monday to Friday, 8 -12 am and 1 – 6 pm.